

Minutes of the Patient Participation Group Meeting

held on Wednesday 19th November 2025 at 2pm,

at Emsworth Medical Centre

Present: Jim Strudwick (Chairman)
Janet Barradell
Jennie Kidd (Secretary)
Joan Marsh (Joint Vice Chairman)
Sally Prior
Annie Strudwick
Mandy Yorke (Treasurer)

Apologies: Brian Devlin
Karen Hewitt
Jo Millmore
Dr Hannah Morgan
Jane Pickering (Joint Vice Chairman)
Dbee Robinson

TOPIC	DISCUSSION AND CONCLUSIONS	ACTION
Minutes of the Last Meeting	Agreed and adopted.	
Matters Arising	None.	
Finance	C/A £948.30. Float £162.99. At the recent Health Talk the tombola raised £11. Mandy said we are now low on prizes so need to start collecting for the next talk in the Spring. There are three artworks still available for the tombola which are at present hanging on walls in the Practice.	
Staff Update	Sally said they are interviewing for two new Receptionists and a bank receptionist. They also have a new Prescriptions Clerk, Gaye Wilson.	
Lunch Club	The Christmas lunch will be held on 17 th December and Mandy said they have a full complement of bookings.	
Art Sales	There were no new art sales to report.	
E-Consult Tutorials	As Brian had been unable to attend the meeting it was agreed that a review of the tutorials and their effectiveness should be added to the agenda for the AGM in January.	

	At the last meeting Jo had mentioned drop-in clinics on Hayling Island for patients experiencing difficulty with e-Consult and online bookings, etc. These were arranged by a lady at the library, and she wondered if this could be worth doing in Emsworth. Sally said it had already been tried and didn't work.	
Report on Health Talk	<ul style="list-style-type: none"> The talk by Polly Tshabalala had been very good but attendance was low, just 16 people. Jim thought that the subject may have put people off, as rather embarrassed to come, and the weather had been bad which did not help. For the next Health Talk it was suggested that Tracey Curtis, the new Diabetes Specialist Nurse at the Practice, might give a talk. It would also be a good way of introducing her to patients. 	
Disabled Parking	Access from the adjacent car park by creating a gap in the wall is still being looked into. Currently those with wheelchairs cannot exit the car park using the pavement round to the Practice as there is no dropped kerb so they have to go onto the road which is clearly unsafe. Sally confirmed that NHS Property Services own the wall, but the concern for the Practice is that when the lease comes to an end the original state of the wall would have to be reinstated.	
Any Other Business	<ul style="list-style-type: none"> Although nothing to report yet, Sally said she is in an on-going conversation regarding the committee's request for a handrail along the path from the three disabled parking spaces to the Practice entrance. Defibrillators: Janet was concerned as to who people would contact if their defibrillator was not working or pads need replacing. Mandy said they are, or should all be, registered with the Ambulance Service so that would be who to call. When asked about next year's Flu and Covid vaccines Sally said they don't yet know whether both will be offered or not. Staff are currently offered vaccines for Flu but not Covid. <p>The meeting closed at 2.45pm</p>	SP

The date of the next meeting is 21st January (AGM)

**Future meetings: 18th February
18th March
15th April**