

Minutes of the Patient Participation Group Meeting

held on Wednesday, 17th September 2025 at 2pm

at Emsworth Medical Centre

Present: **Jim Strudwick** (Chairman)
 Janet Barradell
 Jennie Kidd (Secretary)
 Jo Millmore
 Hannah Morgan
 Jane Pickering (Joint Vice Chairman)
 Sally Prior (left at 2.30)
 Annie Strudwick
 Mandy Yorke (Treasurer)

Apologies: **Karen Hewitt**
 Joan Marsh (Joint Vice Chairman)
 Dbee Robinson

Absent: **Brian Devlin** (with apologies from Jennie)

TOPIC	DISCUSSION AND CONCLUSIONS	ACTION
Ann Gains – possible new committee member	Due to a medical appointment Ann was unable to attend the meeting. Jim will invite her to the next one.	JS
Minutes of the last meeting	The Minutes were agreed and adopted.	
Matters arising	None	
Finance	Mandy said there is £918.16 in the C/A and the float £117.79. Bank charges out since April amounted to £12.75, with the next payment due now. She asked Sally if a 6-monthly transfer could be arranged as this would make things simpler; Sally will arrange this.	SP
Staff Update	<ul style="list-style-type: none">There is new Diabetes Specialist Nurse, Tracey Curtis, working three days a week. She will provide a lot of specialist care and will work alongside Lianna, one of the Care Coordinators on the Patient Pathway. Of the 60+ patients per year diagnosed with Diabetes, for some of them their medication is not well controlled. Kirsty Morrison, Diabetic Nurse, is still with the Practice.	

	<ul style="list-style-type: none"> • There is a new F2 replacing the one who left in August; Romaan Mazhari will be with the Practice for four months. • There are new medical students who will be at the Practice until Christmas. • Hannah said although e-Consult is not being rolled out nationally until 1st October the Practice had been keen to get ahead of the game, using it now for many months. It is now unofficially available all day. Mandy said she had been very impressed when she had submitted a form recently; she received a response just a few minutes later. • Jo said that the PCN have a Home Visiting team who will visit patients who are housebound and cannot attend their surgery for normal appointments (but do not need to see a GP); they will provide support, review their needs, take bloods, etc. She said they are not quite District Nurses. 	
Lunch Club	<p>Mandy said they are down on numbers, just four people at the last lunch, but are still not getting any referrals from the Practice.</p> <p>Next lunch dates are 7th October and 12th November, and the Christmas Lunch is booked for 17th December.</p>	
Art Sales	<p>There had been one art sale in June, just after the last meeting, giving a donation of £37.50 to the PPG account. Nothing since.</p>	
Defibrillators	<p>Janet said that Karen did not wish to continue looking after the Defibrillators; she is still suffering since her accident. Another committee member will need to take over this task.</p> <p>Mandy asked if all the AEDs are registered with the Ambulance Service – yes.</p>	ALL
E-Consult Tutorials	<p>Another tutorial has been arranged with Adrian at the Methodist Church on 1st October from 10.30-12. Brian has also booked an evening session at the Slipper Sailing Club on Tuesday, 7th October at 7pm. Asked about inviting those people who tend to use e-Consult Lite, Jo said they are unable to identify specific patients but will send texts/emails to groups. The committee suggested sending a message via the Virtual PPG – Jo did express concern as to the possible number who might turn up using this route.</p> <p>Mandy said it would be helpful to know the data after these tutorials.</p>	

Autumn Health Talk	<ul style="list-style-type: none"> • Brian has booked the evening of Tuesday 4th November at the Slipper Sailing Club. Jo told us that Polly from MIND has offered to give the talk. It was agreed that no refreshments will be offered; there is a lot of work for very little return, and the Club's bar is open. • For the future, Annie asked whether it might be time to arrange another talk on Diabetes. 	
Disabled Parking	Jim reported that he had written to the relevant departments within HCC and HBC but as yet had received no replies.	
Any other business	<ul style="list-style-type: none"> • Jo told the committee about the Sage House Roaming Bus – their Mobile Dementia Support Service. This bus will travel on a monthly basis to various locations within West Sussex and Hampshire with a volunteer available to hand out leaflets and talk to anyone in need of help or information. Jane asked when the bus might be coming to Emsworth and/or Hayling Island. Jo said she is waiting to hear from Theo Schofield when the bus is next due to visit Emsworth. They need to locate a suitable site. Emsworth House had offered as they have the space, but Sage House said that in the past patients haven't attended due to it being a care home. • Jennie asked why some patients' appointments at the Practice do not appear on their records or on the NHS App. It would be helpful if they did otherwise this can result in a patient phoning to check whether the appointment is still active, and thus tying up the phone line. Hannah said she will look into this. <p>The meeting ended at 2.50pm.</p>	HM

The date of the next meeting: 15th October

**Future meetings: 19th November
21st January 2026 (AGM)**