

**Minutes of the Patient Participation Group Meeting**

**held on 15<sup>th</sup> October 2025 at 2pm,**

**at Emsworth Medical Centre**

**Present:** Jim Strudwick (Chairman)  
Janet Barradell  
Brian Devlin  
Jennie Kidd (Secretary)  
Jo Millmore  
Dbee Robinson  
Annie Strudwick  
Mandy Yorke (Treasurer)

**Apologies:** Karen Hewitt  
Joan Marsh  
Dr Hannah Morgan  
Jane Pickering  
Sally Prior

<b>TOPIC</b>	<b>DISCUSSION AND CONCLUSIONS</b>	<b>ACTION</b>
<b>Minutes of the Last Meeting</b>	Agreed and adopted.	
<b>Matters Arising</b>	None.	
<b>Finance</b>	C/A - £952.05. The float remains the same at £117.79, useful for the next talk. Kate has transferred £25.50 to the account to cover 3 quarters' bank charges. Mandy will send her a reminder when the next payment is due.	<b>MY</b>
<b>Staff Update</b>	One Prescription Clerk is leaving and the Practice is looking to recruit a replacement,	
<b>Lunch Club</b>	<ul style="list-style-type: none"><li>• There were very few at the recent lunch, as there are still no new referrals coming from the Practice.</li><li>• The next lunch will be on Wednesday 12<sup>th</sup> November, The Christmas lunch is booked for 17<sup>th</sup> December for which Mandy will obtain the menu for pre-ordering.</li></ul>	

<b>Art Sales</b>	<ul style="list-style-type: none"> <li>• Dbee said four paintings have been sold during the last two months, three by one artist, Mike Shaw. Since she took over as Curator in February 2023 sales have totalled almost £3000, and the PPG has received £301.70 (including extra donations of £3.20).</li> <li>• There are 37 artists, and artwork is still being moved around and swapped. There have been a few changes to the Artisan form to ensure data protection, and to cover insurance requirements.</li> <li>• She said there are five more paintings available for the Health Talk tombolas – marked with a red dot on the side of the frame. She asked that we contact her should we wish to have them.</li> </ul>	
<b>Defibrillators</b>	<p>Brian suggested that it is no longer necessary to include Defibrillators on the agenda. All the new AEDs have been running well for the past two years, are (or should be) registered with the Ambulance Service and the owners look after them, changing batteries, etc, as necessary, so there is nothing more the PPG needs to do. Should there be an issue in the future, it can be added to the agenda. The committee were in agreement.</p>	
<b>E-Consult Tutorials</b>	<ul style="list-style-type: none"> <li>• Apart from poor attendance at the second tutorial at the Methodist Church, probably due to late issue of texts informing patients, the events had gone very well. There were 40+ at the Sailing Club evening. All agreed that the presence of Practice representatives (Sally, and Gina and Maddison from Reception) had helped a lot as they were able to answer questions relating to phoning the Practice regarding e-Consult.</li> <li>• Mandy said it would be useful in due course to see what effect these tutorials have had on patient calls, etc. Brian said this would be clearer towards the end of the year.</li> <li>• Jim thanked Brian for all his work producing such an informative presentation.</li> </ul>	
<b>Health Talk</b>	<p>Polly Tshabalala, Medical Health Practitioner from the PCN, will be giving talk. Jim had already spoken to her on the phone. Brian asked Jennie to send a copy of the poster to the Sailing Club.</p>	<b>JK</b>
<b>Disabled Parking</b>	<p>No further progress but Jim said it is being looked into by the Borough Council. The question of who owns the wall has not been answered although all think it must belong to NHS Property Services, being part of the original Cottage Hospital. One comment had been that if we have an access gap in the wall, there would be one less Disabled space in the Community Centre car park – not entirely understandable?</p>	

<p><b>Any Other Business</b></p>	<ul style="list-style-type: none"> <li>• Jo talked about Digital Care Coordinators who work with patients who struggle with technology. They show them how to access the NHS app to enable them to book appointments, order repeat prescriptions, access test results and much more. On Hayling there is a lady who has held drop-in sessions in a local library once a month and Jo asked if it was something that could be done in Emsworth. This was agreed and would be something to work on in the new year.</li> <li>• Dbee had a few 'observations' to make about the flu/Covid Vaccines. The flu and Covid criteria did not seem to be well advertised and was somewhat confusing. She is too young to have the flu vaccine but classified vulnerable as she volunteers on a children's ward at a hospital. The Practice said she could not have it but the local pharmacy said she could. There was also some confusion amongst older people as the age limit for the Covid vaccine changed.</li> <li>• On the morning she helped at the clinic many people commented on how quickly the system worked, but some patients did not want to walk round to the back of the Practice for their vaccines, citing inability to walk or having forgotten their stick, and preferring to use the front entrance. However, on being told it was a 15-minute wait at the front but only 2 minutes round at the back, many suddenly managed the walk to the back!</li> <li>• Jim told the meeting that he had been in Westbourne recently and been approached by someone who said he, Jim, would know the answer as he was a PPG member. This person had questions about the integrity of the sale of the Wesbourne Practice. It had been reported at the Parish Council Meeting that there was deep concern on discovering that the Westbourne Practice had been sold in October 2024, months before the public consultation, to a company owned by two of the doctors from Emsworth Medical Practice, and also questioning whether the premises might therefore be used for a private practice even though it was deemed unfit for an NHS surgery. A letter had been written to the Practice asking for clarification and copied to the local MP. Jo said that the Practice does, of course, know and that Kate will be replying to the letter. Jim felt it a difficult situation for him at the time as he wasn't aware of the situation, especially as the PPG act as an interface between the Practice and the community. Brian suggested perhaps the committee could be made aware of the content of Kate's reply so that we are better informed?</li> </ul>	
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	<ul style="list-style-type: none"> <li>• Jim also noted an article in the latest EMS written by Theo Schofield about the Friends of Emsworth Community Health Alliance, mentioning many groups such as the PCN, the Residents Forum, churches and schools, etc, who meet to share concerns about the health and wellbeing of the people, but did not include the PPG. He is going to contact Theo.</li> <li>• The meeting closed at 3pm</li> </ul>	<p><b>JS</b></p>
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**The date of the next meeting is 19<sup>th</sup> November 2025**

**Future meetings: 21<sup>st</sup> January - AGM**